

HELLMANN WORLDWIDE LOGISTICS LIMITED TERMS & CONDITIONS OF TRADE

PART I: General Conditions

applicable the conditions on any bill of lading or air waybill issued by the Company as principal).

1. Application

- 1.1 Any Goods received by the Company from the Customer and/or use of the Services shall be subject to, and constitute acceptance of, these Conditions.
- 1.2 Subject to clause 1.3, all Services provided by the Company are subject to these Conditions and:
- (a) the provisions of Part I shall apply to all Services.
 - (b) the provisions of Part II shall only apply to the extent that Services are provided by the Company as agents.
 - (c) the provisions of Part III shall only apply to the extent that Services are provided by the Company as principals.
- 1.3 Where a document is issued by or on behalf of the Company and bears the title of, or includes the words, "bill of lading" (whether or not negotiable), or sea or air "waybill", and provides that the Company contracts as carrier, the provisions set out in that document, if inconsistent with these Conditions, shall be paramount and prevail over these Conditions to the extent that such provisions are inconsistent but no further.
- 1.4 These Conditions may be amended, varied, waived or cancelled by a Director of the Company from time to time by notice in writing to the Customer.

2. Provision of Services

- 2.1 All the Services are provided by the Company as agents only, except in the following circumstances where the Company acts as principal:
- (a) where the Company performs any carriage, handling or storage of Goods, but only to the extent that the carriage is performed by the Company itself or its servants and the Goods are in the actual custody and control of the Company; or
 - (b) where, prior to the commencement of the carriage of Goods, the Customer in writing demands from the Company particulars of the identity, services or charges of persons instructed by the Company to perform part or all of the carriage, and the Company fails to give the particulars demanded within 28 days. However, for the purposes of this sub-clause, the Company shall only be deemed to be contracting as a principal in respect of that part of the carriage which the Company fails to give the particulars demanded; or
 - (c) to the extent that the Company expressly agrees in writing to act as a principal; or
 - (d) to the extent that the Company is held by a court of law to have acted as a principal.
- 2.2 Without prejudice to the generality of clause 2.1:
- (a) the charging by the Company of a fixed price for any Services whatsoever shall not in itself determine or be evidence that the Company is acting as an agent or a principal in respect of those Services;
 - (b) the supplying by the Company of its own or leased equipment shall not in itself determine or be evidence that the Company is acting as agent or a principal in respect of any carriage, handling or storage of Goods;
 - (c) the Company acts as an agent where the Company procures a bill of lading, sea or air waybill or other document evidencing a contract of carriage between a person, other than the Company, and the Customer or Owner;
 - (d) the Company acts as an agent and never as a principal when providing services as a customs broker in respect of or relating to customs requirements, taxes, licenses, consular documents, certificates of origin, inspection, certificates and other similar services or when obtaining insurances for or on behalf of the Customer or relating to the Goods (other than where by law the Company is deemed to be an agent of the insurer) or when providing any other services whatsoever for or on behalf of the Customer; and
 - (e) the Company is not a common carrier and will accept no liability as such and it reserves the right to accept or refuse the carriage of any Goods or the provision of any Services at its discretion. All Services are performed subject only to these Conditions (and when

3. Definitions

In these Conditions:

- (a) "Authority" means a duly constituted legal or administrative person, acting within its legal powers and exercising jurisdiction within any nation, state, municipality, port or airport.
- (b) "Conditions" means these terms and conditions of trade as may be amended from time to time.
- (c) "Company" is Hellmann Worldwide Logistics Limited
- (d) "Container" includes any container, flexitank, trailer, transportable tank, flat, pallet, airline unit load device, or any article of transport used to carry or consolidate goods and any equipment of or connected thereto.
- (e) "Contract Logistics Customer" means any person at whose request or on whose behalf the Company provides storage, inventory control, picking and packing, blast freezing, labelling, container loading or unloading, installation, assembly, removal, or distribution.
- (f) "Customer" means any person at whose request or on whose behalf the Company provides the Services.
- (g) "Dangerous Goods" includes weapons or Goods which are or may become dangerous, noxious, explosive, inflammable, radio-active or capable by their nature of causing damage or injury to their container, other goods or any persons, animals or property, or are goods likely to harbour or encourage vermin or other pests.
- (h) "Export Documentation" means any export related documentation in whatever form.
- (i) "Goods" includes the cargo and any container not supplied by or on behalf of the Company, in respect of which the Company provides the Services.
- (j) "Hague-Visby-Rules" means the provisions of the International Convention for the Unification of certain rules relating to Bills of Lading signed at Brussels on 25th August 1924 as amended by the Visby Protocol of 23rd February 1968 and the SDR Protocol of 21st December 1979.
- (k) "Owner" includes the owner, shipper or consignee of the Goods and any other person who is or may become interested in the Goods and anyone acting on their behalf.
- (l) "Perishable Goods" includes any substance or living organisms that may be vulnerable to deterioration, decay or death.
- (m) "Person" includes persons or any body or bodies corporate.
- (n) "Services" means the whole of the services provided by the Company to the Customer and all matters necessarily related to the provision of the Services or ancillary to the provision of the Services.
- (o) "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air dated 12 October 1929 as amended at the Hague, 1955 and supplemented by the Guadalajara Convention dated 18 September 1961 as applied by the legislation of New Zealand.
- (p) A reference to "incidental matters" means anything done or to be done in relation to the Goods or the provision of any services ancillary to the Goods including but not limited to moving, storing or leaving the Goods at any warehouse, terminal, yard, wharf or other place or area, loading or unloading the Goods from any vehicle, vessel or other conveyance, stowing or packing the Goods or fumigating, transshipping, inspecting or otherwise handling the Goods or anything done in relation thereto.

4. Obligations of Customer

- 4.1 The Customer warrants that it is either the Owner, or the authorised agent of the Owner, of the Goods and that it is authorised to accept and accepts these Conditions, not only for itself, but also as agent for and on behalf of the Owner.
- 4.2 The Customer warrants that it has reasonable knowledge of matters affecting the conduct of its business, including, but not limited to, the terms of sale and purchase of the Goods and all other matters.

4.3	The Customer shall give sufficient and executable instructions in relation to the Goods and the Services to be carried out.	6.3	Unless agreed in writing, the Company shall not be under any obligation to effect a separate insurance on each consignment but may declare it on any open or general policy.
4.4	The Customer warrants that the description and particulars of the Goods are true, complete and correct.	6.4	The Company is an agent only of the Customer in respect of the effecting of insurance (other than where by law the Company is deemed to be an agent of the insurer) and in any event should the insurers dispute their liability for any reason the insured shall have recourse against the insurers only and the Company shall not be under any responsibility or liability whatsoever in relation thereto, notwithstanding that the premium upon the policy may not be at the same rate as that charged by the Company or paid to the Company by the Customer.
4.5	The Customer warrants that the Goods are properly packed and labelled, except where the Company has accepted written instructions in respect of packaging and/or labelling.	7.	General Indemnities and Liabilities of the Customer and Owner
4.6	The Customer shall comply with the requirements of any applicable law or Authority relating to the nature, condition and packaging of the Goods or Dangerous Goods (as the case may be).	7.1	The Customer and Owner shall defend, indemnify and hold harmless the Company against all liability, loss, damage, claims, demands, costs and expenses howsoever arising:
4.6	The Customer shall advise the Company of any alteration to the Customer's entity structure (including amendments to its constitution (if applicable) or sale of the Customer's business) or of any revocation of an agent's authority to purchase. Notification and acceptance of any such assignment or agency revocation shall not be deemed delivered and accepted by the Company unless they confirm the same in writing. Until such written confirmation is received from the Company, the Customer shall remain liable for any indebtedness and the Company's conduct shall not be deemed acceptance or affirmation of an assignment or revocation. Notwithstanding this clause, the Company undertakes not to withhold confirmation of the customer's extinguished liability unless in its sole opinion, it has due cause to do so.	(a)	from the nature of the Goods;
5.	Special Instructions, Goods and Services	(b)	out of the Company acting in accordance with the Customer's or Owner's instructions; or
5.1	Unless agreed in writing, the Customer shall not deliver to the Company, or cause the Company to deal with or handle, Dangerous Goods or Perishable Goods.	(c)	from a breach of warranty or obligation by the Customer or arising from the negligence of the Customer, its servants, sub-contractors and agents or the Owner.
5.2	If the Customer is in breach of clause 5.1:	7.2	Except to the extent caused by the Company's negligence, the Customer and Owner shall be liable for and shall defend, indemnify and hold harmless the Company in respect of all duties, taxes, imposts, levies, deposits and outlays whatsoever levied by any Authority and for all payments, fines, costs, expenses, loss and damage whatsoever incurred or sustained by the Company in connection therewith.
(a)	the Customer shall be liable for all loss or damage whatsoever caused by or to or in connection with the Goods, howsoever arising;	7.3	Advice and information, in whatever form it may be given, is provided by the Company for the Customer only and the Customer shall defend, indemnify and hold harmless the Company for all liability, loss, damage, claims, demands, costs and expenses arising out of any other person relying on such advice or information.
(b)	the Customer shall defend, indemnify and hold harmless the Company against all penalties, claims, damages, costs and expenses whatsoever arising in connection therewith; and	7.4	The Customer shall be liable for the loss, damage, contamination, soiling, detention or demurrage before, during and after the carriage of property of:
(c)	the Company (or any other person in whose custody the Goods may be in at the relevant time) may, at the Company's sole discretion, have the Goods destroyed or otherwise dealt with. For the purposes of this sub-clause, notice is not required to be given to any person of the intention to destroy or otherwise deal with the Goods and no claims may be made by the Customer in relation to the actions of the Company.	(a)	the Company (including, but not limited to, Containers);
5.3	Regardless of whether the Company had previously agreed to accept the Dangerous Goods or Perishable Goods, the Company may at any time (without compensation or notice to the Customer and without prejudice to its rights to receive payment for the Services) destroy, dispose of, abandon or otherwise deal with those Goods, that in the opinion of the Company or any other person constitutes a risk or become dangerous or of a damaging nature to other goods, property, life or health.	(b)	the Company's servants, sub-contractors or agents;
5.4	The Customer undertakes not to tender for transportation any Perishable Goods without previously giving written notice of their nature and conditions of carriage and, in the case of a temperature controlled Container stuffed by or on behalf of the Customer, the Customer further undertakes that:	(c)	independent contractors engaged by the Company for performance of part or all of the Services;
(a)	the Container has been properly pre-cooled or pre-heated as appropriate;	(d)	any person; or
(b)	the Goods have been properly stuffed in the Container; and	(e)	any vessel or aircraft
(c)	the Container's thermostatic controls have been properly set by the Customer.	7.5	Instructions to collect payment on delivery in cash or otherwise are accepted by the Company upon and on the condition that the Company in the matter of such collection will be liable for the exercise of reasonable diligence and care only. Unless express prior written instructions are received and agreed to in writing by the Company that the Goods are not to be delivered without payment, the Company accepts no liability if, upon delivery of the Goods, payment is not made.
5.5	If the requirements of clause 5.4 are not complied with the Company shall not be liable for any loss of or damage to the Goods caused by such non-compliance.	8.	Subcontractors
5.6	Unless agreed in writing, the Company shall not be obliged to make any declaration for the purposes of any statute, convention or contract as to the nature or value of any Goods or as to any special interest in delivery or to make any declaration as to specific stowage requirements of any Goods.	8.1	The Customer undertakes that no claim will be made against any servant, sub-contractor or agent of the Company which imposes or attempts to impose upon any of them any liability whatsoever in connection with the Goods or the Services. If any such claim should nevertheless be made, the Customer undertakes to indemnify the Company against all consequences thereof.
5.7	Unless agreed in writing or otherwise provided for under the provisions of a document signed by the Company, instructions relating to the delivery or release of Goods against payment or against surrender of a particular document shall be in writing and the Company's liability shall not exceed that provided for in respect of misdelivery of Goods.	8.2	Without prejudice to clause 8.1, every servant, sub-contractor or agent of the Company shall have the benefit of all provisions herein as if such provisions were expressly for their benefit. In entering into this contract, the Company, to the extent of those provisions, does so not only on its behalf, but as agent and trustee for such servants, sub-contractors and agents.
5.8	Unless expressly agreed in writing that the Goods shall depart by or arrive by a particular date, but subject to clause 14.1(a), the Company accepts no responsibility for departure or arrival dates of Goods.	8.3	The Customer shall defend, indemnify and hold harmless the Company from and against all claims, costs and demands whatsoever and by whomsoever made or preferred, in excess of the liability of the Company under these Conditions.
6.	Insurance	8.4	Without prejudice to the generality of this clause 8, the indemnity referred to in clause 8.3, shall cover all claims, costs and demands arising from or in connection with the negligence of the Company, its servants, sub-contractors and agents.
6.1	No insurance shall be effected except upon express instructions given in writing by the Customer and in effecting any such insurances, the Company shall be deemed to be an agent only of the Customer (other than where by law the Company is deemed to be an agent of the insurer) and not as an insurer, insurance broker or other form of intermediary.	8.5	In this clause, "sub-contractors" includes direct and indirect sub-contractors and their respective employees, servants and agents.
6.2	All insurances effected by the Company are effective as agent only for the Customer (other than where by law the Company is deemed to be an agent of the insurer) and all such insurances are subject to the usual exceptions and conditions of the policies of the insurance company or underwriters taking the risk.	9.	Payment Terms and Charges
		9.1	Unless otherwise agreed by the Company in writing, the price for the Services shall be the Company's prices at the date on which the Services are provided.
		9.2	The Customer shall pay to the Company in cash, or as agreed, all sums immediately when due without deduction or deferment on account of any claim, counterclaim or set-off.
		9.3	When the Company is instructed to collect freight, duties, charges or other expenses from any person other than the Customer, the Customer:
		(a)	shall remain responsible for these amounts; and

	(b)	shall pay these amounts to the Company on demand where these amounts have become due and have not been paid by such other person.		which has caused (or may be reasonably expected to cause) loss or damage to any person or property or to contravene applicable regulations.
9.4		On all accounts overdue to the Company, the Company shall be entitled to liquidated damages, such liquidated damages to be calculated at 2.5 percent per month, calculated daily, on all overdue amounts during the periods that such amounts are overdue.	10.11	Where the Company sells or disposes of Goods pursuant to clause 10.10 the Customer shall be responsible for any costs and expenses of the sale or disposal.
9.5		The Customer shall be liable for and pay to the Company any additional costs or expenses the Company may incur and for any loss or damage occasioned either directly or indirectly to the Company as a result of the Company relying upon the description and particulars provided by the Customer or by reason of any illegal, incorrect or insufficient marking, weight, measurement, numbering or addressing of the Goods.	10.12	The Company shall be entitled to retain and be paid all brokerages, commissions, allowances and other remunerations customarily retained by or paid to freight forwarders without notice to the Customer.
			10.13.	The Company shall have the right to enforce against the Owner and the Customer jointly and severally any liability of the Customer under these Conditions or to recover from them any sums to be paid by the Customer, as well as any costs, expenses or disbursements incurred by the Company in the recovery of any sums, which upon demand have not been paid.
	10.	Liberties and Rights of the Company		
10.1		Unless otherwise agreed in writing, the Company shall be entitled to enter into contracts on behalf of itself or the Customer and without notice to the Customer:	10.14	The Company shall be entitled without notice to terminate or suspend any credit arrangements granted to the Customer. In such event all monies owing by the Customer to the Company shall be immediately due and payable notwithstanding that the time(s) for payment is yet to arrive.
	(a)	for the carriage of Goods by any route, means or person;		
	(b)	for the carriage of Goods of any description, whether containerised or not, on or under the deck of any vessel;	10.15	Where any credit arrangements have been granted by the Company to the Customer, the Company shall be entitled to request such security as the Company shall in its discretion think fit and shall be entitled to withhold or cancel the supply of any Services or credit until such security is provided by the Customer.
	(c)	for the storage, packing, transshipment, loading, unloading or handling of Goods by any person at any place whether on shore or afloat and for any length of time;	10.16	The Company shall be at liberty to set off any funds owed by the Company to the Customer against any payment due from the Customer to the Company, whether it be by way of set off, counterclaim, credit note or otherwise.
	(d)	for the carriage or storage of Goods in Containers or with other goods of whatever nature; and		
	(e)	for the performance of its own obligations, and to do such acts as the Company reasonably considers may be necessary or incidental to the performance of the Company's obligations.	11.	Lien
10.2		The Company shall be entitled (without incurring any additional liability), but shall be under no obligation, to depart from the Customer's instructions in any respect if the Company considers there is good reason to do so in the Customer's interest.	11.1	The Company shall have a particular and general lien on all Goods or documents relating to the Goods for all sums due at any time from the Customer or Owner (whether those sums are due from the Customer on those Goods or documents or on any other Goods or documents).
10.3		The Company may at any time comply with the orders or recommendations given by any Authority. The responsibility and liability of the Company in respect of the Goods shall cease on the delivery or other disposition of the Goods in accordance with such orders or recommendations.	11.2	Where any sum due to the Company from the Customer or Owner remains unpaid, the Company, on giving notice in writing to the Customer, shall be entitled (without liability to the Customer and Owner) to sell or dispose of such Goods or documents by public auction or by private treaty at the risk and expense of the Customer and Owner and to apply the proceeds of any such sale or disposal in or towards the payment of the sums due.
10.4		The Company shall be entitled (but under no obligation) at any time and from time to time to inspect the Goods and for this purpose to open or remove any Containers.	11.3	Notwithstanding any transfer of physical possession or delivery being deemed complete, the Goods shall be deemed to remain in the possession of the Company and not to have been released until all moneys owing have been paid. In the event that the Goods are delivered to the Customer, Owner or a nominee without payment being made, the Company retains a lien on such Goods and without notice may retake physical possession of them pending payment.
10.5		If at any time the Company reasonably considers that the carriage of the Goods should not be undertaken or continued or only continued after carrying out necessary incidental matters or incurring additional expense or risk, the Company shall be entitled to:	11.4	In order to execute the rights granted by clause 11.3, the Customer irrevocably grants the Company and its agents authority without the necessity of giving any notice to enter all premises at which the Company on reasonable grounds believes the Goods to be stored, to inspect, remove, or retake physical possession of the Goods. The Company shall not be liable for costs, damages or expenses or any other moneys or losses suffered by the Customer as a result of this action.
	(a)	abandon the carriage of such cargo or to effect such additional incidental matters and incur such additional expense, as may be reasonably necessary in order to enable the carriage to be effected or further effected; and	12.	Containers
	(b)	be reimbursed by the Customer for the cost of all such additional incidental matters and all such additional expense incurred.	12.1	If a Container has not been packed or stuffed by the Company, the Company shall not be liable for loss of or damage to the contents if caused by:
10.6		If the Company (or any person whose services the Company makes use of) considers:		(a) the manner in which the Container has been packed or stuffed;
	(a)	the performance of the Company's obligations are likely to be effected by any hindrance, risk, delay, difficulty or disadvantage whatsoever; and		(b) the unsuitability of the contents for carriage in Containers, unless the Company has approved the suitability;
	(b)	the hindrance, risk, delay, difficulty or disadvantage cannot be avoided by reasonable endeavours of the Company or such other person,		(c) the unsuitability or defective condition of the Container, provided that where the Container has been supplied by or on behalf of the Company this paragraph (c) shall only apply if the unsuitability or defective condition:
		the Company may (upon giving notice in writing to the Customer or Owner) treat the performance of its obligations as terminated and may, at the Customer's expense, place the Goods or any part of them at the Customer's or Owner's disposal at any place which the Company deems safe and convenient.		(i) arose without any negligence on the part of the Company; or
10.7		The notice in writing referred to in clause 10.6 is not required where it is not reasonably possible to give such notice.		(ii) would have been apparent upon reasonable inspection by the Customer or Owner or person acting on behalf of either of them; or
10.8		Where the Company exercises its rights and obligations under clause 10.6, responsibility and liability of the Company in respect of the Goods shall thereupon cease absolutely.		(d) the fact that the Container is not sealed at the commencement of the carriage, except where the Company has agreed to seal the Container.
10.9		Where the Company (or any person whose services the Company makes use of) is entitled to call upon the Customer or Owner to take delivery of the Goods at a designated time and place and delivery of the Goods, or any part thereof, is not taken by the Customer or Owner at the designated time and place the Company (or such other person) shall be entitled to store the Goods in the open or under cover at the sole risk and expense of the Customer.	12.2	Where the Company is instructed to provide a Container, in the absence of a written request to the contrary, the Company is not under an obligation to provide a Container of any particular type or quality.
			13.	General Liability
10.10		Notwithstanding clauses 10.6 to 10.9, the Company shall be entitled (but under no obligation) without any responsibility or liability to the Customer and Owner, to sell or dispose of:	13.1	Except where otherwise provided in these Conditions, the Company shall not be liable for any loss or damage whatsoever arising from or incidental to or in connection with:
	(a)	all Goods which the Company considers cannot be delivered as instructed, but only upon giving 21 days notice in writing to the Customer, and		(a) the act or omission of the Customer or Owner or any person acting on their behalf;
	(b)	without notice, Goods which have perished, deteriorated, decayed, or altered, or are in immediate prospect of doing so in a manner		(b) compliance with the instructions given to the Company by the Customer, Owner or their agents or any other person entitled to give them;

(c)	insufficiency of the packing or labelling of the Goods, except where such service has been provided by the Company;		(b)	in the case of delay or non-delivery of the Goods, the date that the Goods should have been delivered,
(d)	handling, loading, stowage or unloading of the Goods by the Customer or Owner or any person acting on their behalf;		(c)	in any other case, the event giving rise to the claim.
(e)	inherent vice of the Goods;	16.	General Average	
(f)	war, riots, civil commotions, strikes, lockouts, epidemic, stoppage or restraint of labour from whatsoever cause;	16.1	The Customer shall defend, indemnify and hold harmless the Company in respect of any claims of a General Average nature, including any claims or demands for General Average security which may be made on the Company, and the Customer shall forthwith provide such security as may be required by the Company in this connection.	
(g)	fire, flood, explosion, earthquake, storm, act of God;		General	
(h)	gases or substances generated through denaturisation, decay, ripening or deterioration of any goods;	17.	Additional Provisions for Contract Logistics Customer	
(i)	noxious offensive or damaging gases or odours emanating from outside Company premises;	17.1	(a)	Any instructions or requirements of a Contract Logistics Customer shall be in writing and agreed to in writing by the Company.
(j)	interruption of utilities services, water damage to coolstore, coolstore equipment malfunction or breakdown; or		(b)	In the event a Contract Logistics Customer or Owner wishes to terminate, or otherwise materially alter the nature or scope of, the Services provided by the Company, the Contract Logistics Customer or Owner shall, unless otherwise agreed in writing by the Company, give written notice to the Company at least 6 months prior to the date of termination or material alteration. In lieu of a full 6 months notice, the Contracts Logistics Customer or Owner will, for the balance of the 6 month notice period, continue to pay for the same level of Services as provided by the Company in the 6 month period prior to such termination or material alteration of the Services. For the purposes of this clause, a material alteration in the nature or scope of the Services shall mean a reduction of 20% or more of the total price of Services provided to the Contracts Logistics Customer or Owner over a rolling 6 month period when compared to the immediately preceding 6 month period.
(k)	any other cause which the Company could not avoid and the consequences whereof it could not prevent by the exercise of reasonable diligence.		(c)	In the event the Services provided to a Contract Logistics Customer are terminated for any reason, the Contract Logistics Customer or Owner shall immediately pay all sums owing to the Company
13.2	Except as otherwise provided in these Conditions, the Company shall not be liable for loss or damage howsoever caused (whether or not indirect or consequential) to property other than the Goods themselves and shall not be liable for any pure economic loss or loss of profit, delay or deviation howsoever arising.		(d)	The Contract Logistics Customer shall take out and maintain at its own expense a policy or policies of insurance with reputable insurers in respect of destruction or theft or loss of or damage to the Goods to their full value whilst in the custody of the Company.
14.	Amount of Compensation		Receipt of Goods	
14.1	Except in so far as otherwise provided by these Conditions, the liability of the Company in respect of any claims or series of related claims, howsoever arising, shall not exceed the following:		In respect of Goods delivered to the Company by the Customer, its servants, sub-contractors, agents or the Owner, all Goods shall be received by the Company on the basis that the quality, quantity, weight, measurement, contents and condition of the Goods are unknown to the Company. Where a receipt is issued by the Company such particulars are deemed to be those supplied by the Customer and are for the purpose of identification only. The Company accepts no responsibility for the correctness of such particulars nor is it obliged to check or enquire into the quantity, nature or condition of the Goods.	
(a)	in respect of claims for delay, where not excluded by the provisions of these Conditions, the amount of the Company's charges in respect of the Goods delayed.		Non-Solicitation	
(b)	in respect of any claim for loss, damage, demands, costs and expenses howsoever arising through the provision by the Company solely of Export Documentation, where not excluded by the provisions of these Conditions, the amount of the Company's charges in respect of the Export Documentation of which a claim arises.	17.2	The Customer shall not, at any time during which the Company provides the Services to it or within the 12 month period after the Company ceases to provide the Services, without the prior written consent of the Company, solicit, canvass, employ, engage or approach any person who is employed by or contracted to the Company for the purposes of being employed or contracted by, or providing any services to, the Customer, or any associated entity of the Customer.	
(c)	in respect of all other claims, whichever is the lesser of:		Notice	
(i)	the value of, or		A Notice shall be deemed to be served if by courier, at the time of delivery and, if posted, at 10.00 am on the third day following the day on which it was posted to the address last known to the Company to be the address of the recipient of the notice. If sent by facsimile transmission, it shall be deemed to be served at the expiration of two hours after the time of despatch, if despatched before 3.00 pm and in any other case at 10.00 am on the day after the date of despatch.	
(ii)	the equivalent of US\$2.00 per gross kilogram in the currency of the loss or damage, (the exchange rate to apply being the rate as at the applicable date) of,		Defences and Limits of Liability	
	the Goods lost, damaged, misdirected, misdelivered or in respect of which a claim arises;	17.3	The defences and limits of liability provided in these Conditions shall apply in any action against the Company whether founded in contract or in tort or howsoever otherwise founded.	
14.2	The limitation of liability referred to in clause 14.1 shall apply notwithstanding that the cause of the loss or damage is unexplained.		Legislation	
14.3	If agreed in writing prior to receipt of the Goods, the Company may accept liability in excess of the limits set out in these Conditions upon the Customer agreeing to pay the Company's additional charges for accepting such increased liability. Details of the Company's additional charges will be provided upon request.		If any legislation is compulsorily applicable to any business undertaken, these Conditions shall, as regards such business, be read as subject to such legislation and nothing in these Conditions shall be construed as a surrender by the Company of any of its rights or immunities or as an increase of any of its responsibilities or liabilities under such legislation and if any part of these Conditions is held to be repugnant to such legislation to any extent such part shall as regards such business be over-ridden to that extent and no further.	
14.4	Any compensation shall be calculated by reference to the invoice value of the Goods plus freight and insurance if paid. If there be no invoice value for the Goods, the compensation shall be calculated by reference to the value of such Goods at the place and time when they were delivered to the Customer or Owner or should have been so delivered. The value of the Goods shall be fixed according to the current market price, or, if there be no commodity exchange price or current market price, by reference to the normal value of goods of the same kind and quality.	17.4	Headings	
14.5	Unless agreed in writing prior to receipt, the Company will not accept or deal with tobacco, bullion, coin, precious stone, jewellery, antiques, work's of art or other valuable Goods. Should any Customer nevertheless deliver any such Goods to the Company or cause the Company to handle or deal with any such Goods other than in accordance with prior written agreement, the Company shall be under no liability whatsoever for or in connection with such Goods howsoever arising.	17.5	Headings of clauses or groups of clauses in these Conditions are for indicative purposes only.	
15.	Notice of Loss, Timebar		Severability	
15.1	The Company shall be discharged of all liability unless:		Each clause and its provisions of these Conditions shall be severable from each other and if for any reason any clause or provision is invalid or unenforceable it shall not prejudice or affect the validity or enforceability of any other clause or provision.	
(a)	notice of any claim is received by the Company or its agent in writing within 14 days after the date specified in clause 15.2, or within a reasonable time after that date if the Customer proves that it was impossible to so notify, and	17.4		
(b)	suit is brought in the proper forum and written notice thereof received by the Company within 9 months after the date specified in clause 15.2.	17.5		
15.2	For the purposes of clause 15.1, the applicable dates are:			
(a)	in the case of loss or damage to Goods, the date of delivery of the Goods by the Company or the date the Goods cease to be in the possession or control of the Company, whichever is the earlier,			

18.	Governing Law and Jurisdiction		of that service or stage of carriage where the loss or damage occurred and received as evidence thereof any particular document which must be issued if such international convention or national law shall apply.
18.1	These Conditions and any claim or dispute arising out of or in connection with the Services shall be subject to New Zealand law and the New Zealand Courts shall have the non-exclusive jurisdiction in respect of all matters.		
18.2	When New Zealand law has application to these Conditions, the Services provided by the Company as a carrier (within the meaning of the Carriage of Goods Act 1979 (as amended)) of New Zealand are provided at limited carrier's risk in accordance with these Conditions and (other than when Clause 14.4 applies) the provisions of that Act shall prevail over any inconsistency in these Conditions to the extent of such inconsistency but no further	21.4	Notwithstanding other provisions in these Conditions, if it can be proved that the loss of or damage to the Goods occurred at sea or on inland waterways and the provisions of clause 21.2 do not apply, the Company's liability shall be determined by the Hague-Visby Rules. Reference in the Hague-Visby Rules to carriage by sea shall be deemed to include reference to carriage by inland waterways and the Hague-Visby Rules shall be construed accordingly.
18.3	The Consumer Guarantees Act 1993 shall not apply where the Customer acquires goods or services from the Company for the purposes of a business (as defined in the Consumer Guarantees Act), otherwise nothing in these Conditions shall diminish the rights of the Customer under the Consumer Guarantees Act.	21.5	Notwithstanding the provisions of clauses 21.2, 21.3 and 21.4, if the loss of or damage to the Goods occurred at sea or on inland waterways, and the Owner, charterer or operator of the carrying vessel is entitled to limit its liability at law and establishes a limited fund, the liability of the Company shall be limited to the proportion of such limitation fund as is allocated to the Goods.
18.4	To the fullest extent permitted by law:		
	(a) the Company's liability under these Conditions is in substitution for, and to the exclusion of, all other warranties, representations, conditions or obligations imposed or implied by law, statute or otherwise; and	22.	USA and/or Canada and Additional Responsibility Clause
	(b) all liability for any indirect, special or consequential loss or damage of any kind is expressly excluded.	23.1	With respect to transportation within the USA or Canada, the responsibility of the Company shall be to procure transportation by carriers (one or more) and such transportation shall be subject to such carrier's contracts and tariffs and any law compulsorily applicable. The Company guarantees the fulfilment of such carrier's obligations under their contracts and tariffs.
18.5	For the purposes of the Privacy Act 1993, the Customer authorises the Company to collect and hold personal information from any source the Company considers appropriate to be used for credit, administration, service and marketing purposes. The Customer further authorises the disclosure of that information for these purposes to any Person. The Customer understands that it has a right of access to, and may request correction of, the information held by the Company.	23.2	If and to the extent that the provisions of the Harter Act of the USA 1893 would otherwise be compulsorily applicable to regulate the Company's responsibility for the Goods during any period prior to loading on or after discharge from the vessel on which the Goods are to be or have been carried, the Company's responsibility shall instead be determined by these Conditions. If such provisions are found to be invalid such responsibility shall be determined by the provisions in the Carriage of Goods by Sea Act of the USA Approved 1936.
	PART II: Company As Agent	23.3	If and to the extent that the provisions of the Regulations made pursuant to the Carriage of Goods by Sea Act 1991 (as amended) of the Commonwealth of Australia (or any amendments to such Regulations) would otherwise be compulsorily applicable to regulate the Company's responsibility for the Goods during any period prior to loading on or after discharge from the vessel on which the Goods are to be or have been carried, the Company's responsibility shall be determined by these Conditions. If such provisions are found to be invalid such responsibility shall be determined by the provisions of the said Carriage of Goods by Sea Act.
19.	Special Liability and Indemnity Conditions		
19.1	To the extent that the Company acts as an agent, the Company does not make or purport to make any contract with the Customer for the carriage, storage or handling of the Goods nor for any other physical service in relation to them and acts solely on behalf of the Customer in securing such services by establishing contracts with third parties so that direct contractual relationships are established between the Customer and such third parties.	24.4	If the Hamburg Rules should be held to be compulsorily applicable to any carriage of Goods by sea undertaken by the Company as principal, these Conditions shall be read subject to the provisions of the Hamburg Rules and any term of these Conditions that is repugnant to the Hamburg Rules shall be void to the extent of such repugnancy but no further.
19.2	The Company shall not be liable for the acts and omissions of third parties referred to in clause 19.1.	25.	Air Carriage
19.3	The Company, when acting as an agent, has the authority of the Customer to enter into contracts on the Customer's behalf and to do acts which bind the Customer in all respects notwithstanding any departure from the Customer's instructions.	25.1	Where the Company acts as a principal in respect of a carriage of Goods by air, the following notice is hereby given:
19.4	Except to the extent caused by the Company's negligence, the Customer shall defend, indemnify and hold harmless the Company in respect of all liability, loss, damage, claims, demands, costs or expenses arising out of any contracts made in accordance with clause 19.1.		<i>If the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention may be applicable and the Convention governs and in most cases limits the liability of carriers in respect of loss of or damage to Goods. Agreed stopping places are those places (other than the places of departure and destination) shown under requested routing and/or those places shown in carrier's timetables as scheduled stopping places for the route. The address of the first carrier is the airport of departure.</i>
20.	Choice of Rates	25.2	Notwithstanding any other provision of these Conditions, where the Company acts as a principal in respect of a carriage of Goods by air, the Company's liability in respect of loss of or damage to such Goods shall be determined in accordance with the Warsaw Convention.
20.1	Where there is a choice of rates according to the extent or degree of liability assumed by persons carrying, storing, or handling the Goods, no declaration of value (where available) will be made by the Company unless previously agreed in writing between the Customer and the Company.		
	PART III: Company as Principal		
21	Special Liability Conditions		
21.1	Where the Company contracts as principal for the performance of the Customer's instructions, the Company undertakes to perform, or in its own name to procure, the performance of the Customer's instructions and, subject to the provisions of these Conditions, shall be liable for the loss of or damage to the Goods occurring from the time that the Goods are taken into its charge until the time of delivery.		
21.2	Where:		
	(a) the Company contracts as a principal and sub-contracts the performance of the Services; and		
	(b) it can be proved that the loss of or damage to or in respect of the Goods arose or was caused whilst the Goods were in the care or custody of the sub-contractor;		
	the Company shall have the full benefit of, and be bound by, all rights, limitations and exclusions of liability available to the sub-contractor in the contract between the Company and the sub-contractor and in any law, statute or regulation and the liability of the Company to the Customer shall not exceed the amount recovered, if any, by the Company from the sub-contractor.		
21.3	Notwithstanding other provisions in these Conditions, if it can be proved where the loss of or damage to the Goods occurred, the Company's liability shall be determined by the provisions contained in any international convention or national law, the provisions of which:		
	(a) cannot be departed from by private contract, to the detriment of the claimant, and		
	(b) would have applied if the claimant had made a separate and direct contract with the actual provider of the particular service in respect		